



SHERYL L. SPILLER  
Director

Phil Ansell  
Chief Deputy Director



**County of Los Angeles  
Department of Public Social Services  
In-Home Supportive Services (IHSS)**

June 3, 2015

Dear Los Angeles County IHSS Provider:

Due to a postal delivery problem for mail originating out of the Los Angeles area, IHSS timesheet processing and payments for May 2015 have been delayed. Many timesheets mailed by Providers to the IHSS Processing Facility in Chico, CA were not delivered timely. DPSS, the California Department of Social Services (CDSS) and the United States Postal Service (USPS) are investigating and working to resolve this issue.

Approximately half of the missing timesheets were recently delivered and processed for payment on June 2. DPSS is assisting Providers whose timesheets have not been received by the Chico Processing Facility by reissuing timesheets for the full month of May and first half of June.

Please complete any timesheets you receive and return them in the envelope provided as soon as possible.

Thank you for your patience and understanding.